



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report  
November 2014

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures November 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
<b>Cases</b>	169,910	92,597	785	5,499	1,508,284	582,820	196,697	<b>2,247,137</b>
<b>Persons</b>	413,804	93,080	990	6,144	2,732,673	1,185,306	196,696	<b>3,363,249</b>
<b>Expenditures (millions)</b>	\$86.08	\$20.50	\$0.32	\$4.91		\$180.91	\$164.96	<b>\$457.68</b>
<b>Cost Per Case</b>	\$506.63	\$221.39	\$407.52	\$893.49		\$310.40	\$838.63	<b>\$203.67</b>

### Comparison with Prior Month

<b>Cases:</b>	This Month	169,910	92,597	785	5,499	1,508,284	582,820	196,697	<b>2,247,137</b>
	Last Month	171,785	96,013	761	5,453	1,459,643	585,691	195,898	<b>2,200,656</b>
	Change	-1.1%	-3.6%	3.2%	0.8%	3.3%	-0.5%	0.4%	<b>2.1%</b>
<b>Persons:</b>	This Month	413,804	93,080	990	6,144	2,732,673	1,185,306	196,696	<b>3,363,249</b>
	Last Month	419,533	96,503	954	6,102	2,657,203	1,192,513	195,897	<b>3,296,854</b>
	Change	-1.4%	-3.5%	3.8%	0.7%	2.8%	-0.6%	0.4%	<b>2.0%</b>
<b>Expenditures: (millions)</b>	This Month	\$86.08	\$20.50	\$0.32	\$4.91		\$180.91	\$164.96	<b>\$457.68</b>
	Last Month	\$88.98	\$21.13	\$0.32	\$4.95		\$183.46	\$170.75	<b>\$469.59</b>
	Change	-3.3%	-3.0%	0.5%	-0.8%		-1.4%	-3.4%	<b>-2.5%</b>

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals November 2014

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Total Aided</b>								
Cases		169,910	92,597	785	5,499	1,508,284	582,820	196,697
Persons		413,804	93,080	990	6,144	2,732,673	1,185,306	196,696
<b>Age of Aided Persons</b>								
	Under 1	16,313		2		26,794	26,343	8
	1-2	42,218				114,975	76,515	136
	3-5	64,353		1	4	171,305	120,601	746
	6-12	129,169		4	11	393,891	257,159	4,241
	13-15	43,440	1	3	8	162,595	88,431	2,110
	16-17	26,253	1		5	108,628	52,933	1,418
	18	4,122	1,316	10		63,363	23,815	733
	19	2,793	1,974	19	3	59,237	18,928	823
	20	3,440	2,066	18	4	50,239	16,953	890
	21-59	80,995	81,188	709	871	1,196,464	447,924	47,522
	60-65	606	6,320	122	621	123,872	32,427	20,242
	Over 65	102	214	102	4,617	261,310	23,277	117,827
	<b>Total</b>	<b>413,804</b>	<b>93,080</b>	<b>990</b>	<b>6,144</b>	<b>2,732,673</b>	<b>1,185,306</b>	<b>196,696</b>
<b>Average Age of Aided Adults</b>								
	Average Age	31	41	42	71	46	38	68
<b>Gender of Aided Persons</b>								
Adult	Male	16,189	59,976	473	2,102	709,663	236,487	68,856
	Female	69,694	33,102	507	4,014	981,459	326,837	119,181
Children	Male	163,864		6	22	529,159	312,261	5,763
	Female	164,057	2	4	6	512,392	309,721	2,896
<b>Total</b>		<b>413,804</b>	<b>93,080</b>	<b>990</b>	<b>6,144</b>	<b>2,732,673</b>	<b>1,185,306</b>	<b>196,696</b>



## DPSS Caseload Characteristics Los Angeles County Totals November 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	395,520	86,043	4	19	2,022,411	1,090,968	N/A
Legal Immigrants	17,747	6,983	981	6,111	324,406	93,239	N/A
Other	452	47	4	12	39,867	1,051	N/A
Undocumented Immigrants	85	7	1	2	345,989	48	N/A
<b>Total</b>	<b>413,804</b>	<b>93,080</b>	<b>990</b>	<b>6,144</b>	<b>2,732,673</b>	<b>1,185,306</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
( Blank )							
Armenian	2,648	1,328	414	1,075	27,138	8,707	32,627
Cambodian	308	63		15	3,546	1,043	2,276
Chinese	324	123	14	151	47,819	3,664	14,707
English	110,827	85,735	92	503	879,406	392,213	75,800
Farsi	343	124	93	107	6,052	1,423	5,985
Korean	129	109	17	228	21,279	1,365	5,545
Other	454	83	50	127	34,385	1,401	3,206
Russian	268	100	13	169	5,564	861	7,210
Spanish	54,295	4,763	91	3,006	462,944	168,896	41,170
Tagalog	31	32	1	86	6,071	498	4,604
Vietnamese	283	137		32	14,080	2,749	3,567
<b>Total</b>	<b>169,910</b>	<b>92,597</b>	<b>785</b>	<b>5,499</b>	<b>1,508,284</b>	<b>582,820</b>	<b>196,697</b>
<b>Ethnic Origin of Aided Persons</b>							
( Blank )							
American Indian / Alaskan Native	321	325	1	3	3,101	1,805	413
Asian	9,847	2,188	57	716	277,467	48,621	37,298
Black	84,008	38,006	23	65	232,630	210,537	34,618
Hispanic	270,309	29,254	109	3,313	1,695,034	744,007	57,740
Other	17,793	8,649	26	328	210,591	63,596	598
White	31,526	14,658	774	1,719	313,850	116,740	66,029
<b>Total</b>	<b>413,804</b>	<b>93,080</b>	<b>990</b>	<b>6,144</b>	<b>2,732,673</b>	<b>1,185,306</b>	<b>196,696</b>



## Cash Aid Programs Cases Aided by District November 2014

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,126	1,581	1,366	3,179	4,170	1,333	2,684	153	545	
003 Pasadena, San Fernando	2,193	153	655	1,385	8,264	3,049	4,865	350	1	
011 East Valley, Santa Clarita	10,198	910	4,003	5,285					1	
034 Lancaster Main District	12,646	1,197	2,707	8,742	6,525	3,361	2,726	438	1	
082 West Valley	8,567	842	3,218	4,507	1		1		33	
<b>Division I</b>	<b>39,730</b>	<b>4,683</b>	<b>11,949</b>	<b>23,098</b>	<b>18,960</b>	<b>7,743</b>	<b>10,276</b>	<b>941</b>	<b>581</b>	
010 Wilshire	1	1			5,559	2,434	2,939	186		5,499
012 Exposition Park	7,842	361	2,294	5,187						
038 Metro North	9,117	651	4,687	3,779					117	
060 Rancho Park	5,140	401	1,283	3,456	6,766	2,756	3,683	327		
092 Hawthorne Medi-Cal District	1			1						
014 Civic Center					5,587	1,546	3,878	163		
<b>Division II</b>	<b>22,101</b>	<b>1,414</b>	<b>8,264</b>	<b>12,423</b>	<b>17,912</b>	<b>6,736</b>	<b>10,500</b>	<b>676</b>	<b>117</b>	<b>5,499</b>
005 Belvedere	4,226	275	1,600	2,351						
006 Cudahy	6,032	400	2,282	3,350						
013 Metro Family	9,413	370	4,812	4,231						
015 Metro East Main Office	11,409	641	5,252	5,516	6,545	3,095	2,956	494		
017 Florence	7,785	417	3,623	3,745					1	
040 Norwalk	6,214	586	1,520	4,108						
070 Metro Special	3			3	11,242	4,543	6,264	435		
<b>Division III</b>	<b>45,082</b>	<b>2,689</b>	<b>19,089</b>	<b>23,304</b>	<b>17,787</b>	<b>7,638</b>	<b>9,220</b>	<b>929</b>	<b>1</b>	
008 Southwest Special	4		1	3	11,054	5,295	5,288	471		
026 Compton	9,685	574	3,023	6,088						
027 South Central	7,004	326	2,350	4,328	3,099	1,523	1,299	277		
031 South Family	9,583	552	3,021	6,010	1		1		28	
062 Paramount	4,977	338	1,361	3,278					1	
083 Southwest Family	13,075	774	3,642	8,659					16	
007 South Special					14,513	7,247	6,564	702		
<b>Division IV</b>	<b>44,328</b>	<b>2,564</b>	<b>13,398</b>	<b>28,366</b>	<b>28,667</b>	<b>14,065</b>	<b>13,152</b>	<b>1,450</b>	<b>45</b>	
004 El Monte	6,476	497	2,213	3,766						
020 San Gabriel Valley	4,042	390	1,445	2,207	5,983	2,454	3,168	361	41	
036 Pomona	8,151	649	2,363	5,139	3,288	1,309	1,846	133		
<b>Division V GAIN Regions</b>	<b>18,669</b>	<b>1,536</b>	<b>6,021</b>	<b>11,112</b>	<b>9,271</b>	<b>3,763</b>	<b>5,014</b>	<b>494</b>	<b>41</b>	
<b>Total</b>	<b>169,910</b>	<b>12,886</b>	<b>58,721</b>	<b>98,303</b>	<b>92,597</b>	<b>39,945</b>	<b>48,162</b>	<b>4,490</b>	<b>785</b>	<b>5,499</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District November 2014

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	100,018	25,118	3,428	21,690	135,977
003 Pasadena, San Fernando	35,944	21,596	1,151	20,445	67,998
011 East Valley, Santa Clarita	58,565	29,346	5,667	23,679	98,110
034 Lancaster Main District	50,847	34,589	5,611	28,978	104,608
082 West Valley	117,344	31,095	4,613	26,482	157,040
<b>Division I</b>	<b>362,718</b>	<b>141,744</b>	<b>20,470</b>	<b>121,274</b>	<b>563,733</b>
010 Wilshire	70,259	24,921	6	24,915	106,239
012 Exposition Park	3,176	9,040	3,643	5,397	20,058
014 Civic Center	18,909	7,910		7,910	32,406
016 Medi Cal Outreach	11,766	615		615	12,381
038 Metro North	17,583	12,559	5,050	7,509	39,376
060 Rancho Park	60,374	24,757	2,658	22,099	97,037
080 Medi-Cal LTC	38,119	2		2	38,121
089 Medi-Cal Mail-In Application Center	6,044	1		1	6,045
092 Hawthorne Medi-Cal District	89,956	1		1	89,958
<b>Division II</b>	<b>316,186</b>	<b>79,806</b>	<b>11,357</b>	<b>68,449</b>	<b>441,621</b>
005 Belvedere	74,428	24,385	2,161	22,224	103,039
006 Cudahy	33,759	14,860	3,205	11,655	54,651
013 Metro Family	36,191	15,451	4,409	11,042	61,055
015 Metro East Main Office	21,864	24,629	5,578	19,051	64,447
017 Florence	25,771	14,806	3,553	11,253	48,363
040 Norwalk	49,000	16,131	3,154	12,977	71,345
070 Metro Special	78,931	37,845	1	37,844	128,021
<b>Division III</b>	<b>319,944</b>	<b>148,107</b>	<b>22,061</b>	<b>126,046</b>	<b>530,921</b>
007 South Special	18,703	24,495		24,495	57,711
008 Southwest Special	82,638	35,110	4	35,106	128,806
026 Compton	44,619	20,534	4,713	15,821	74,838
027 South Central	17,846	17,087	3,021	14,066	45,036
031 South Family	52,078	21,620	4,713	16,907	83,310
062 Paramount	32,473	11,332	2,433	8,899	48,783
083 Southwest Family	9,099	15,646	6,155	9,491	37,836
<b>Division IV</b>	<b>257,456</b>	<b>145,824</b>	<b>21,039</b>	<b>124,785</b>	<b>476,320</b>
004 El Monte	110,395	16,922	3,223	13,699	133,793
020 San Gabriel Valley	50,793	23,651	2,115	21,536	84,510
036 Pomona	74,464	26,766	4,206	22,560	112,669
<b>Division V GAIN Regions</b>	<b>235,652</b>	<b>67,339</b>	<b>9,544</b>	<b>57,795</b>	<b>330,972</b>
<b>Eligibility Systems Division</b>	<b>938</b>				<b>938</b>
<b>DPSS Total****</b>	<b>1,492,901</b>	<b>582,820</b>	<b>84,471</b>	<b>498,349</b>	<b>2,541,209</b>
<b>Department of Health Services</b>	<b>1,577</b>				<b>1,577</b>
<b>Department of Children and Family Services</b>	<b>13,793</b>				<b>13,793</b>
<b>Unknown</b>	<b>13</b>				<b>13</b>
<b>Grand Total****</b>	<b>1,508,284</b>	<b>582,820</b>	<b>84,471</b>	<b>498,349</b>	<b>2,556,592</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## Cash Aid Programs Persons Aided by District November 2014

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	15,442	2,276	2,731	21	2,605	2,549	5,260	4,276	1,385	2,738	153	715	
003 Pasadena, San Fernando	5,210	239	323	7	1,266	959	2,416	8,341	3,084	4,908	349	1	
011 East Valley, Santa Clarita	25,404	1,435	1,897	68	8,204	3,944	9,856					1	
034 Lancaster Main District	33,258	1,686	2,821	75	5,423	5,850	17,403	6,552	3,375	2,738	439	2	
082 West Valley	21,179	1,292	1,654	69	6,564	3,455	8,145	1		1		34	
Division I	100,493	6,928	9,426	240	24,062	16,757	43,080	19,170	7,844	10,385	941	753	
010 Wilshire	3	2	1					5,605	2,457	2,961	187		6,144
012 Exposition Park	18,129	509	792	58	4,390	3,203	9,177						
038 Metro North	20,565	960	1,271	106	9,214	2,653	6,361					126	
060 Rancho Park	11,539	592	779	26	2,329	2,260	5,553	6,784	2,764	3,692	328		
092 Hawthorne Medi-Cal District	2						2						
014 Civic Center								5,592	1,548	3,880	164		
Division II	50,238	2,063	2,843	190	15,933	8,116	21,093	17,981	6,769	10,533	679	126	6,144
005 Belvedere	10,500	400	602	22	3,333	1,615	4,528						
006 Cudahy	14,708	583	847	25	4,581	2,322	6,350						
013 Metro Family	22,044	571	740	52	10,169	2,793	7,719						
015 Metro East Main Office	27,792	839	1,434	64	11,094	3,629	10,732	6,576	3,112	2,973	491		
017 Florence	19,269	545	934	44	7,964	2,187	7,595					2	
040 Norwalk	15,353	824	1,231	14	2,955	2,863	7,466						
070 Metro Special	9					3	6	11,256	4,554	6,267	435		
Division III	109,675	3,762	5,788	221	40,096	15,412	44,396	17,832	7,666	9,240	926	2	
008 Southwest Special	11				1	4	6	11,083	5,308	5,302	473		
026 Compton	24,062	828	1,266	51	6,438	3,938	11,541						
027 South Central	17,408	443	774	40	5,103	2,581	8,467	3,105	1,526	1,302	277		
031 South Family	23,090	779	1,183	38	6,288	4,043	10,759	1		1		43	
062 Paramount	12,234	495	741	28	2,785	2,169	6,016					2	
083 Southwest Family	30,453	1,096	1,617	65	7,279	5,539	14,857					17	
007 South Special								14,575	7,277	6,590	708		
Division IV	107,258	3,641	5,581	222	27,894	18,274	51,646	28,764	14,111	13,195	1,458	62	
004 El Monte	16,099	679	1,108	26	4,446	2,606	7,234						
020 San Gabriel Valley	9,923	563	857	31	2,942	1,627	3,903	6,025	2,474	3,190	361	47	
036 Pomona	20,118	954	1,462	35	4,660	3,536	9,471	3,308	1,315	1,860	133		
Division V GAIN Regions	46,140	2,196	3,427	92	12,048	7,769	20,608	9,333	3,789	5,050	494	47	
Total	413,804	18,590	27,065	965	120,033	66,328	180,823	93,080	40,179	48,403	4,498	990	6,144

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District November 2014

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	157,289	50,211	8,802	41,409	227,933
003 Pasadena, San Fernando	55,922	30,214	2,657	27,557	99,688
011 East Valley, Santa Clarita	120,855	67,132	13,391	53,741	213,392
034 Lancaster Main District	103,082	77,297	13,672	63,625	220,191
082 West Valley	221,491	68,574	10,960	57,614	311,279
<b>Division I</b>	<b>658,639</b>	<b>293,428</b>	<b>49,482</b>	<b>243,946</b>	<b>1,072,483</b>
010 Wilshire	99,479	36,621	15	36,606	147,852
012 Exposition Park	14,157	23,423	7,833	15,590	55,709
014 Civic Center	20,669	8,030		8,030	34,291
016 Medi Cal Outreach	16,590	986		986	17,576
038 Metro North	46,038	30,602	10,535	20,067	97,331
060 Rancho Park	87,554	38,439	5,944	32,495	144,316
080 Medi-Cal LTC	39,545	2		2	39,547
089 Medi-Cal Mail-In Application Center	8,769	1		1	8,770
092 Hawthorne Medi-Cal District	166,275	2		2	166,279
<b>Division II</b>	<b>499,076</b>	<b>138,106</b>	<b>24,327</b>	<b>113,779</b>	<b>711,671</b>
005 Belvedere	147,984	56,382	5,229	51,153	214,866
006 Cudahy	72,746	38,049	7,501	30,548	125,503
013 Metro Family	84,425	37,607	9,380	28,227	144,076
015 Metro East Main Office	53,109	50,418	12,516	37,902	137,895
017 Florence	64,165	39,009	7,854	31,155	122,445
040 Norwalk	92,793	39,744	7,792	31,952	147,890
070 Metro Special	125,805	59,607	1	59,606	196,677
<b>Division III</b>	<b>641,027</b>	<b>320,816</b>	<b>50,273</b>	<b>270,543</b>	<b>1,089,352</b>
007 South Special	18,717	24,891		24,891	58,183
008 Southwest Special	134,102	53,548	6	53,542	198,744
026 Compton	96,309	53,671	11,273	42,398	174,042
027 South Central	41,248	36,596	6,703	29,893	98,357
031 South Family	99,107	50,811	10,555	40,256	173,052
062 Paramount	66,043	29,020	5,830	23,190	107,299
083 Southwest Family	32,196	41,184	13,896	27,288	103,850
<b>Division IV</b>	<b>487,722</b>	<b>289,721</b>	<b>48,263</b>	<b>241,458</b>	<b>913,527</b>
004 El Monte	194,709	42,777	7,612	35,165	253,585
020 San Gabriel Valley	89,570	42,502	5,018	37,484	148,067
036 Pomona	138,070	57,956	10,108	47,848	219,452
<b>Division V GAIN Regions</b>	<b>422,349</b>	<b>143,235</b>	<b>22,738</b>	<b>120,497</b>	<b>621,104</b>
<b>Eligibility Systems Division</b>	<b>1,240</b>				<b>1,240</b>
<b>DPSS Total****</b>	<b>2,710,061</b>	<b>1,185,306</b>	<b>195,083</b>	<b>990,223</b>	<b>4,606,081</b>
<b>Department of Health Services</b>	<b>1,952</b>				<b>1,952</b>
<b>Department of Children and Family Services</b>	<b>20,647</b>				<b>20,647</b>
<b>Unknown</b>	<b>13</b>				<b>13</b>
<b>Grand Total****</b>	<b>2,732,673</b>	<b>1,185,306</b>	<b>195,083</b>	<b>990,223</b>	<b>4,628,693</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## In-Home Supportive Services Caseload by Office

November 2014

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,891	82
074 IHSS Ops II El Monte	33,600	204
<b>East Region</b>	<b>46,491</b>	<b>286</b>
047 IHSS Ops III Metro IHSS	36,015	295
075 IHSS Ops V - Rancho Dominguez	10,483	70
<b>Metro West Region</b>	<b>46,498</b>	<b>365</b>
001 IHSS Ops I Chatsworth	33,731	253
035 IHSS Ops I - Lancaster	8,288	148
073 IHSS Ops I - Burbank	25,562	124
<b>North Region</b>	<b>67,581</b>	<b>525</b>
077 IHSS Ops IV Hawthorne	36,127	337
<b>South Region</b>	<b>36,127</b>	<b>337</b>
<b>Total</b>	<b>196,697</b>	<b>1,513</b>

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary

### November 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
<b>Received*</b>	9,724	16,520	105	255	39,808	41,929	4,451	<b>112,792</b>
<b>Processed:</b>								
Approvals	5,255	7,960	105	109	61,140	24,884	2,198	<b>101,651</b>
Non-Approvals	4,947	9,113	24	178	31,039	18,823	2,338	<b>66,462</b>
<b>Total Processed</b> (from current and prior months)	<b>10,202</b>	<b>17,073</b>	<b>129</b>	<b>287</b>	<b>92,179</b>	<b>43,707</b>	<b>4,536</b>	<b>168,113</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	51.5%	46.6%	81.4%	38.0%	66.3%	56.9%	48.5%	<b>60.5%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	9,724	16,520	105	255	39,808	41,929	4,451	<b>112,792</b>
Last Month	12,460	21,254	151	409	37,257	53,471	5,859	<b>130,861</b>
Percent Change	-22.0%	-22.3%	-30.5%	-37.7%	6.8%	-21.6%	-24.0%	<b>-13.8%</b>
<b>Total Processed</b>								
This Month	10,202	17,073	129	287	92,179	43,707	4,536	<b>168,113</b>
Last Month	14,006	22,178	112	348	111,571	55,093	6,332	<b>209,640</b>
Percent Change	-27.2%	-23.0%	15.2%	-17.5%	-17.4%	-20.7%	-28.4%	<b>-19.8%</b>
<b>Approval Rate</b>								
This Month	51.5%	46.6%	81.4%	38.0%	66.3%	56.9%	48.5%	<b>60.5%</b>
Last Month	52.5%	46.6%	79.5%	39.7%	67.6%	55.5%	45.0%	<b>60.5%</b>
Percent Change	-1.9%	0.1%	2.4%	-4.2%	-1.9%	2.5%	7.6%	<b>0.0%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District

### November 2014

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	343	48	26	126	200	182	382	60.47	39.53
003 Pasadena	147	6	7	51	64	107	171	92.98	7.02
011 East Valley Main District	737	33	95	228	357	415	772	99.22	0.78
034 Lancaster Main District	811	39	63	307	411	346	757	98.28	1.72
082 West Valley District	507	29	39	152	221	367	588	95.07	4.93
<b>Division I</b>	<b>2,545</b>	<b>155</b>	<b>230</b>	<b>864</b>	<b>1,253</b>	<b>1,417</b>	<b>2,670</b>	<b>92.10</b>	<b>7.90</b>
012 Exposition Park	413	12	49	190	252	200	452	94.03	5.97
038 Metro North	389	16	54	141	211	188	399	98.75	1.25
060 Rancho Park and West Los Angeles	272	12	22	107	141	150	291	98.28	1.72
<b>Division II</b>	<b>1,074</b>	<b>40</b>	<b>125</b>	<b>438</b>	<b>604</b>	<b>538</b>	<b>1,142</b>	<b>96.76</b>	<b>3.24</b>
005 Belvedere	338	6	48	103	157	217	374	95.72	4.28
006 Cudahy	358	21	53	128	203	178	381	98.69	1.31
013 Metro Family	470	19	89	188	296	203	499	96.79	3.21
015 Metro East	484	21	69	176	268	217	485	92.99	7.01
017 Florence	306	13	57	118	189	169	358	92.46	7.54
040 Norwalk	445	20	37	120	177	212	389	92.80	7.20
<b>Division III</b>	<b>2,401</b>	<b>100</b>	<b>353</b>	<b>833</b>	<b>1,290</b>	<b>1,196</b>	<b>2,486</b>	<b>94.93</b>	<b>5.07</b>
007 South Special	1					1	1	100.00	0.00
026 Compton	486	21	51	197	269	229	498	97.19	2.81
027 South Central	302	9	48	131	189	123	312	97.76	2.24
031 South Family	674	21	76	283	382	288	670	95.97	4.03
062 Paramount	347	16	33	138	187	179	366	97.81	2.19
083 Southwest Family	671	22	60	284	366	300	666	75.38	24.62
<b>Division IV</b>	<b>2,481</b>	<b>89</b>	<b>268</b>	<b>1,033</b>	<b>1,393</b>	<b>1,120</b>	<b>2,513</b>	<b>91.25</b>	<b>8.75</b>
004 El Monte	440	20	66	190	277	243	520	67.88	32.12
020 San Gabriel Valley	253	16	37	87	140	134	274	98.18	1.82
036 Pomona	528	20	57	218	298	298	596	98.83	1.17
<b>Medi-Cal Operations Division</b>	<b>1,221</b>	<b>56</b>	<b>160</b>	<b>495</b>	<b>715</b>	<b>675</b>	<b>1,390</b>	<b>87.12</b>	<b>12.88</b>
018 DHS USC Medical Center	2					1	1	100.00	0.00
<b>Department of Health Services</b>	<b>2</b>					<b>1</b>	<b>1</b>	<b>100.00</b>	<b>0.00</b>
<b>Total</b>	<b>9,724</b>	<b>440</b>	<b>1,136</b>	<b>3,663</b>	<b>5,255</b>	<b>4,947</b>	<b>10,202</b>	<b>92.42</b>	<b>7.58</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District

### November 2014

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	648	342	364	706	95.04	3.97	0.42	0.57
003 Pasadena	1,626	693	1,029	1,722	92.33	6.68	0.46	0.52
011 East Valley Main District			4	4	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,321	609	719	1,328	96.08	3.39	0.23	0.30
082 West Valley District			3	3	100.00	0.00	0.00	0.00
<b>Division I</b>	<b>3,595</b>	<b>1,644</b>	<b>2,119</b>	<b>3,763</b>	<b>94.18</b>	<b>5.00</b>	<b>0.37</b>	<b>0.45</b>
010 Wilshire	992	500	541	1,041	89.24	7.11	1.63	2.02
014 Civic Center	839	411	344	755	93.25	3.18	1.06	2.52
060 Rancho Park and West Los Angeles	1,184	520	683	1,203	91.27	7.07	0.91	0.75
<b>Division II</b>	<b>3,015</b>	<b>1,431</b>	<b>1,568</b>	<b>2,999</b>	<b>91.06</b>	<b>6.10</b>	<b>1.20</b>	<b>1.63</b>
005 Belvedere			2	2	100.00	0.00	0.00	0.00
015 Metro East	1,351	583	781	1,364	93.26	6.09	0.22	0.44
070 Metro Special	1,699	840	884	1,724	90.26	9.16	0.46	0.12
<b>Division III</b>	<b>3,050</b>	<b>1,423</b>	<b>1,667</b>	<b>3,090</b>	<b>91.59</b>	<b>7.80</b>	<b>0.36</b>	<b>0.26</b>
007 South Special	2,507	1,317	1,228	2,545	94.97	4.20	0.47	0.35
008 Southwest Special	1,635	883	845	1,728	89.93	7.75	1.45	0.87
027 South Central	753	356	428	784	91.58	6.12	1.28	1.02
031 South Family		1	1	2	100.00	0.00	0.00	0.00
<b>Division IV</b>	<b>4,895</b>	<b>2,557</b>	<b>2,502</b>	<b>5,059</b>	<b>92.73</b>	<b>5.71</b>	<b>0.93</b>	<b>0.63</b>
020 San Gabriel Valley	1,194	527	705	1,232	95.70	3.33	0.57	0.41
036 Pomona	755	378	539	917	79.83	12.32	6.22	1.64
<b>Medi-Cal Operations Division</b>	<b>1,949</b>	<b>905</b>	<b>1,244</b>	<b>2,149</b>	<b>88.93</b>	<b>7.17</b>	<b>2.98</b>	<b>0.93</b>
018 DHS USC Medical Center	15		12	12	100.00	0.00	0.00	0.00
<b>Department of Health Services</b>	<b>15</b>		<b>12</b>	<b>12</b>	<b>100.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
UNKNOWN UNKNOWN	1		1	1	100.00	0.00	0.00	0.00
<b>UNKNOWN</b>	<b>1</b>		<b>1</b>	<b>1</b>	<b>100.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>Total</b>	<b>16,520</b>	<b>7,960</b>	<b>9,113</b>	<b>17,073</b>	<b>92.08</b>	<b>6.18</b>	<b>1.01</b>	<b>0.74</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District

### November 2014

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	52	73	6	79	100.00	0.00
082 West Valley District	11	7	4	11	100.00	0.00
<b>Division I</b>	<b>63</b>	<b>80</b>	<b>10</b>	<b>90</b>	<b>100.00</b>	<b>0.00</b>
038 Metro North	24	15	9	24	100.00	0.00
<b>Division II</b>	<b>24</b>	<b>15</b>	<b>9</b>	<b>24</b>	<b>100.00</b>	<b>0.00</b>
008 Southwest Special	1		1	1	100.00	0.00
031 South Family	3	4	1	5	100.00	0.00
083 Southwest Family	3					
<b>Division IV</b>	<b>7</b>	<b>4</b>	<b>2</b>	<b>6</b>	<b>100.00</b>	<b>0.00</b>
020 San Gabriel Valley	11	6	3	9	88.89	11.11
<b>Medi-Cal Operations Division</b>	<b>11</b>	<b>6</b>	<b>3</b>	<b>9</b>	<b>88.89</b>	<b>11.11</b>
<b>Total</b>	<b>105</b>	<b>105</b>	<b>24</b>	<b>129</b>	<b>99.22</b>	<b>0.78</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Medical Assistance Only Application Processing November 2014

Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	2,096	2,765	1,133	3,898	22.50	77.50	44.00	56.00
003 Pasadena	903	1,087	562	1,649	57.02	42.98	90.00	10.00
011 East Valley Main District	2,086	4,825	2,322	7,147	25.99	74.01	17.95	82.05
034 Lancaster Main District	1,115	1,599	714	2,313	54.57	45.43	50.00	50.00
082 West Valley District	2,308	2,516	1,140	3,656	50.62	49.38	68.42	31.58
<b>Division I</b>	<b>8,508</b>	<b>12,792</b>	<b>5,871</b>	<b>18,663</b>	<b>37.37</b>	<b>62.63</b>	<b>44.04</b>	<b>55.96</b>
010 Wilshire	1,910	1,897	788	2,685	56.26	43.74	36.36	63.64
012 Exposition Park	59	114	57	171	85.54	14.46	0	0
014 Civic Center	294	279	201	480	88.95	11.05	0.00	100.00
016 Medi Cal Outreach	3,856	4,998	3,818	8,816	49.09	50.91	38.96	61.04
038 Metro North	125	255	102	357	82.64	17.36	100.00	0.00
060 Rancho Park and West Los Angeles	2,055	2,931	1,061	3,992	53.58	46.42	50.00	50.00
080 Medi-Cal Long Term District	1,205	513	1,182	1,695	82.59	17.41	75.00	25.00
089 Medi-Cal Mail-In Application Center	3,303	3,286	4,579	7,865	26.04	73.96	17.70	82.30
092 Hawthorne Medi-Cal District	12	124	16	140	15.62	84.38	0.00	100.00
<b>Division II</b>	<b>12,819</b>	<b>14,397</b>	<b>11,804</b>	<b>26,201</b>	<b>46.07</b>	<b>53.93</b>	<b>40.20</b>	<b>59.80</b>
005 Belvedere	966	1,942	788	2,730	28.33	71.67	52.38	47.62
006 Cudahy	814	1,088	300	1,388	39.51	60.49	16.67	83.33
013 Metro Family	449	543	191	734	55.38	44.62	100.00	0.00
015 Metro East	494	550	458	1,008	64.48	35.52	66.67	33.33
017 Florence	480	636	179	815	32.45	67.55	33.33	66.67
040 Norwalk	1,428	3,847	1,009	4,856	14.52	85.48	6.67	93.33
070 Metro Special	1,623	4,151	1,636	5,787	22.69	77.31	19.05	80.95
<b>Division III</b>	<b>6,254</b>	<b>12,757</b>	<b>4,561</b>	<b>17,318</b>	<b>29.62</b>	<b>70.38</b>	<b>28.42</b>	<b>71.58</b>
007 South Special	321	398	412	810	52.57	47.43	50.00	50.00
008 Southwest Special	2,263	2,298	1,308	3,606	30.66	69.34	26.67	73.33
026 Compton	1,008	1,439	650	2,089	67.91	32.09	63.64	36.36
027 South Central	408	627	235	862	59.84	40.16	0	0
031 South Family	1,558	2,390	912	3,302	56.24	43.76	60.87	39.13
062 Paramount	945	1,815	660	2,475	38.29	61.71	33.33	66.67
083 Southwest Family	182	198	106	304	58.28	41.72	66.67	33.33
<b>Division IV</b>	<b>6,685</b>	<b>9,165</b>	<b>4,283</b>	<b>13,448</b>	<b>47.34</b>	<b>52.66</b>	<b>46.67</b>	<b>53.33</b>
004 El Monte	2,167	4,091	1,517	5,608	24.91	75.09	0.00	100.00
020 San Gabriel Valley	620	1,857	827	2,684	67.37	32.63	70.00	30.00
036 Pomona	1,762	5,366	1,440	6,806	22.92	77.08	36.84	63.16
<b>Medi-Cal Operations Division</b>	<b>4,549</b>	<b>11,314</b>	<b>3,784</b>	<b>15,098</b>	<b>34.13</b>	<b>65.87</b>	<b>25.45</b>	<b>74.55</b>
<b>Eligibility Systems Division</b>	<b>1</b>	<b>17</b>	<b>18</b>	<b>35</b>	<b>11.11</b>	<b>88.89</b>	<b>100.00</b>	<b>0.00</b>
<b>DPSS Total</b>	<b>38,816</b>	<b>60,442</b>	<b>30,321</b>	<b>90,763</b>	<b>40.76</b>	<b>59.24</b>	<b>38.69</b>	<b>61.31</b>
<b>Department of Health Services</b>	888	616	713	1,329	15.68	84.32	20.00	80.00
<b>Department of Children and Family Services</b>	99	82	2	84	100.00	0.00	0	0
<b>Unknown</b>	5	0	3	3	100.00	0.00	0	0
<b>Grand Total</b>	<b>39,808</b>	<b>61,140</b>	<b>31,039</b>	<b>92,179</b>	<b>40.43</b>	<b>59.57</b>	<b>35.15</b>	<b>64.85</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the 92,179 applications processed during the month, 91,374 were regular and 805 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

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## CalFresh Application Processing by District

### November 2014

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	1,835	205	912	<b>1,117</b>	90	827	<b>917</b>	<b>2,034</b>	70.51	71.19	<b>71.09</b>
003 Pasadena	2,296	45	1,156	<b>1,201</b>	51	1,131	<b>1,182</b>	<b>2,383</b>	91.67	97.16	<b>96.94</b>
011 East Valley Main District	1,985	321	968	<b>1,289</b>	181	521	<b>702</b>	<b>1,991</b>	98.01	90.13	<b>92.11</b>
034 Lancaster Main District	2,788	294	1,229	<b>1,523</b>	181	1,105	<b>1,286</b>	<b>2,809</b>	97.68	95.84	<b>96.16</b>
082 West Valley District	1,387	191	692	<b>883</b>	169	419	<b>588</b>	<b>1,471</b>	82.78	93.07	<b>90.55</b>
<b>Division I</b>	<b>10,291</b>	<b>1,056</b>	<b>4,957</b>	<b>6,013</b>	<b>672</b>	<b>4,003</b>	<b>4,675</b>	<b>10,688</b>	<b>89.70</b>	<b>90.10</b>	<b>90.04</b>
010 Wilshire	1,937		1,135	<b>1,135</b>		983	<b>983</b>	<b>2,118</b>		95.14	<b>95.14</b>
012 Exposition Park	490	219	117	<b>336</b>	127	82	<b>209</b>	<b>545</b>	83.53	81.41	<b>82.75</b>
014 Civic Center	978		491	<b>491</b>		510	<b>510</b>	<b>1,001</b>		96.80	<b>96.80</b>
016 Medi Cal Outreach	180		129	<b>129</b>	1	154	<b>155</b>	<b>284</b>	100.00	90.11	<b>90.14</b>
038 Metro North	455	150	177	<b>327</b>	80	71	<b>151</b>	<b>478</b>	98.70	94.35	<b>96.44</b>
060 Rancho Park and West Los Angeles	2,248	115	1,185	<b>1,300</b>	63	1,020	<b>1,083</b>	<b>2,383</b>	97.19	91.75	<b>92.15</b>
<b>Division II</b>	<b>6,288</b>	<b>484</b>	<b>3,234</b>	<b>3,718</b>	<b>271</b>	<b>2,820</b>	<b>3,091</b>	<b>6,809</b>	<b>91.39</b>	<b>93.46</b>	<b>93.23</b>
005 Belvedere	1,060	126	658	<b>784</b>	86	308	<b>394</b>	<b>1,178</b>	95.75	93.06	<b>93.55</b>
006 Cudahy	856	123	536	<b>659</b>	59	213	<b>272</b>	<b>931</b>	95.60	92.66	<b>93.23</b>
013 Metro Family	549	172	230	<b>402</b>	64	84	<b>148</b>	<b>550</b>	92.80	90.45	<b>91.45</b>
015 Metro East	2,219	210	1,041	<b>1,251</b>	97	885	<b>982</b>	<b>2,233</b>	69.71	94.44	<b>91.04</b>
017 Florence	644	128	299	<b>427</b>	104	135	<b>239</b>	<b>666</b>	82.33	88.48	<b>86.34</b>
040 Norwalk	1,090	133	470	<b>603</b>	107	256	<b>363</b>	<b>966</b>	63.75	70.39	<b>68.74</b>
070 Metro Special	2,891		1,580	<b>1,580</b>		1,513	<b>1,513</b>	<b>3,093</b>		93.99	<b>93.99</b>
<b>Division III</b>	<b>9,309</b>	<b>892</b>	<b>4,814</b>	<b>5,706</b>	<b>517</b>	<b>3,394</b>	<b>3,911</b>	<b>9,617</b>	<b>81.90</b>	<b>91.35</b>	<b>89.97</b>
007 South Special	2,556		1,255	<b>1,255</b>	1	1,321	<b>1,322</b>	<b>2,577</b>	100.00	96.93	<b>96.93</b>
008 Southwest Special	2,812		1,576	<b>1,576</b>	1	1,321	<b>1,322</b>	<b>2,898</b>	100.00	93.79	<b>93.79</b>
026 Compton	992	238	493	<b>731</b>	100	284	<b>384</b>	<b>1,115</b>	96.44	88.55	<b>90.93</b>
027 South Central	1,318	116	626	<b>742</b>	53	534	<b>587</b>	<b>1,329</b>	94.67	94.74	<b>94.73</b>
031 South Family	1,659	317	695	<b>1,012</b>	179	406	<b>585</b>	<b>1,597</b>	97.38	94.01	<b>95.05</b>
062 Paramount	780	132	386	<b>518</b>	85	200	<b>285</b>	<b>803</b>	94.93	94.71	<b>94.77</b>
083 Southwest Family	806	299	229	<b>528</b>	178	104	<b>282</b>	<b>810</b>	71.28	61.86	<b>67.41</b>
<b>Division IV</b>	<b>10,923</b>	<b>1,102</b>	<b>5,260</b>	<b>6,362</b>	<b>597</b>	<b>4,170</b>	<b>4,767</b>	<b>11,129</b>	<b>89.28</b>	<b>93.29</b>	<b>92.68</b>
004 El Monte	1,044	195	613	<b>808</b>	97	338	<b>435</b>	<b>1,243</b>	61.99	78.65	<b>74.74</b>
020 San Gabriel Valley	1,887	117	938	<b>1,055</b>	64	893	<b>957</b>	<b>2,012</b>	96.67	97.05	<b>97.02</b>
036 Pomona	2,166	241	981	<b>1,222</b>	165	807	<b>972</b>	<b>2,194</b>	98.77	89.37	<b>91.11</b>
<b>Medi-Cal Operations Division</b>	<b>5,097</b>	<b>553</b>	<b>2,532</b>	<b>3,085</b>	<b>326</b>	<b>2,038</b>	<b>2,364</b>	<b>5,449</b>	<b>86.10</b>	<b>90.22</b>	<b>89.56</b>
099 LEADER Application Development	1					1	<b>1</b>	<b>1</b>		0.00	<b>0.00</b>
<b>Eligibility Systems Division</b>	<b>1</b>					<b>1</b>	<b>1</b>	<b>1</b>		<b>0.00</b>	<b>0.00</b>
018 DHS USC Medical Center	19					13	<b>13</b>	<b>13</b>		100.00	<b>100.00</b>
<b>Department of Health Services</b>	<b>19</b>					<b>13</b>	<b>13</b>	<b>13</b>		<b>100.00</b>	<b>100.00</b>
UNKNOWN UNKNOWN	1					1	<b>1</b>	<b>1</b>		100.00	<b>100.00</b>
<b>UNKNOWN</b>	<b>1</b>					<b>1</b>	<b>1</b>	<b>1</b>		<b>100.00</b>	<b>100.00</b>
<b>Total</b>	<b>41,929</b>	<b>4,087</b>	<b>20,797</b>	<b>24,884</b>	<b>2,383</b>	<b>16,440</b>	<b>18,823</b>	<b>43,707</b>	<b>87.60</b>	<b>91.74</b>	<b>91.13</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the CalFresh household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office

November 2014

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	363	188	172	<b>360</b>
074 IHSS Ops II El Monte	626	340	293	<b>633</b>
<b>East Region</b>	<b>989</b>	<b>528</b>	<b>465</b>	<b>993</b>
075 IHSS Ops V - Rancho Dominguez	366	70	260	<b>330</b>
047 IHSS Ops III Metro IHSS	763	458	393	<b>851</b>
<b>Metro West Region</b>	<b>1,129</b>	<b>528</b>	<b>653</b>	<b>1,181</b>
001 IHSS Ops I Chatsworth	697	322	319	<b>641</b>
035 IHSS Ops I - Lancaster	310	104	128	<b>232</b>
073 IHSS Ops I - Burbank	308	184	90	<b>274</b>
<b>North Region</b>	<b>1,315</b>	<b>610</b>	<b>537</b>	<b>1,147</b>
077 IHSS Ops IV Hawthorne	1,018	532	683	<b>1,215</b>
<b>South Region</b>	<b>1,018</b>	<b>532</b>	<b>683</b>	<b>1,215</b>
<b>Total</b>	<b>4,451</b>	<b>2,198</b>	<b>2,338</b>	<b>4,536</b>

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District November 2014

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	396	106	58	232	572	358	214	78	
003 Pasadena, San Fernando	152	9	38	105	1,266	795	471		
011 East Valley, Santa Clarita	702	104	133	465					
034 Lancaster Main District	1,054	161	118	775	1,040	744	296	1	
082 West Valley	565	73	104	388				7	
<b>Division I</b>	<b>2,869</b>	<b>453</b>	<b>451</b>	<b>1,965</b>	<b>2,878</b>	<b>1,897</b>	<b>981</b>	<b>86</b>	
010 Wilshire					964	624	340		149
012 Exposition Park	474	41	71	362					
014 Civic Center					810	442	368		
038 Metro North	528	60	143	325				24	
060 Rancho Park	362	50	44	268	1,069	670	399		
<b>Division II</b>	<b>1,364</b>	<b>151</b>	<b>258</b>	<b>955</b>	<b>2,843</b>	<b>1,736</b>	<b>1,107</b>	<b>24</b>	<b>149</b>
005 Belvedere	293	35	45	213					
006 Cudahy	440	48	81	311					
013 Metro Family	405	34	95	276					
015 Metro East Main Office	637	73	166	398	989	691	298		
017 Florence	495	55	157	283					
040 Norwalk	475	67	68	340					
070 Metro Special					1,881	1,132	749		
<b>Division III</b>	<b>2,745</b>	<b>312</b>	<b>612</b>	<b>1,821</b>	<b>2,870</b>	<b>1,823</b>	<b>1,047</b>		
007 South Special					2,433	1,630	803		
008 Southwest Special					2,018	1,351	667		
026 Compton	753	73	125	555					
027 South Central	499	47	112	340	516	353	163		
031 South Family	695	73	113	509	1		1	5	
062 Paramount	404	47	51	306					
083 Southwest Family	924	79	147	698				6	
<b>Division IV</b>	<b>3,275</b>	<b>319</b>	<b>548</b>	<b>2,408</b>	<b>4,968</b>	<b>3,334</b>	<b>1,634</b>	<b>11</b>	
004 El Monte	450	53	112	285					
020 San Gabriel Valley	238	39	31	168	944	618	326	2	
036 Pomona	592	74	95	423	508	341	167		
<b>Division V GAIN Regions</b>	<b>1,280</b>	<b>166</b>	<b>238</b>	<b>876</b>	<b>1,452</b>	<b>959</b>	<b>493</b>	<b>2</b>	
<b>Total</b>	<b>11,533</b>	<b>1,401</b>	<b>2,107</b>	<b>8,025</b>	<b>15,011</b>	<b>9,749</b>	<b>5,262</b>	<b>123</b>	<b>149</b>

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District November 2014

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	3,730	1,745	176	1,569	6,521
003 Pasadena, San Fernando	1,960	1,675	82	1,593	5,053
011 East Valley, Santa Clarita	2,220	2,476	434	2,042	5,398
034 Lancaster Main District	3,861	2,927	450	2,477	8,883
082 West Valley	4,492	2,603	302	2,301	7,667
<b>Division I</b>	<b>16,263</b>	<b>11,426</b>	<b>1,444</b>	<b>9,982</b>	<b>33,522</b>
010 Wilshire	3,693	1,825		1,825	6,631
012 Exposition Park	134	610	197	413	1,218
014 Civic Center	884	566		566	2,260
016 Medi Cal Outreach	352	8		8	360
038 Metro North	301	827	283	544	1,680
060 Rancho Park	2,690	1,977	169	1,808	6,098
080 Medi-Cal LTC	501				501
089 Medi-Cal Mail-In Application Center	156				156
092 Hawthorne Medi-Cal District	4,547	5		5	4,552
<b>Division II</b>	<b>13,258</b>	<b>5,818</b>	<b>649</b>	<b>5,169</b>	<b>23,456</b>
005 Belvedere	3,973	2,346	157	2,189	6,612
006 Cudahy	1,654	1,214	198	1,016	3,308
013 Metro Family	1,535	1,084	223	861	3,024
015 Metro East Main Office	1,362	1,734	318	1,416	4,722
017 Florence	1,508	1,047	228	819	3,050
040 Norwalk	2,603	1,321	240	1,081	4,399
070 Metro Special	4,968	2,900		2,900	9,749
<b>Division III</b>	<b>17,603</b>	<b>11,646</b>	<b>1,364</b>	<b>10,282</b>	<b>34,864</b>
007 South Special	1,809	2,131		2,131	6,373
008 Southwest Special	4,831	2,807		2,807	9,656
026 Compton	2,267	1,702	355	1,347	4,722
027 South Central	1,212	1,412	219	1,193	3,639
031 South Family	2,821	1,832	327	1,505	5,354
062 Paramount	1,294	1,042	230	812	2,740
083 Southwest Family	538	1,230	392	838	2,698
<b>Division IV</b>	<b>14,772</b>	<b>12,156</b>	<b>1,523</b>	<b>10,633</b>	<b>35,182</b>
004 El Monte	8,503	1,270	219	1,051	10,223
020 San Gabriel Valley	1,549	1,502	103	1,399	4,235
036 Pomona	3,374	2,216	310	1,906	6,690
<b>Division V GAIN Regions</b>	<b>13,426</b>	<b>4,988</b>	<b>632</b>	<b>4,356</b>	<b>21,148</b>
880 LEADER Application Development	2				2
<b>Eligibility Systems Division</b>	<b>2</b>				<b>2</b>
<b>DPSS Total**</b>	<b>75,324</b>	<b>46,034</b>	<b>5,612</b>	<b>40,422</b>	<b>149,687</b>
<b>Department of Health Services</b>	<b>118</b>				<b>118</b>
<b>Department of Children and Family Services</b>	<b>47</b>				<b>47</b>
<b>Grand Total**</b>	<b>75,489</b>	<b>46,035</b>	<b>5,612</b>	<b>40,423</b>	<b>149,853</b>

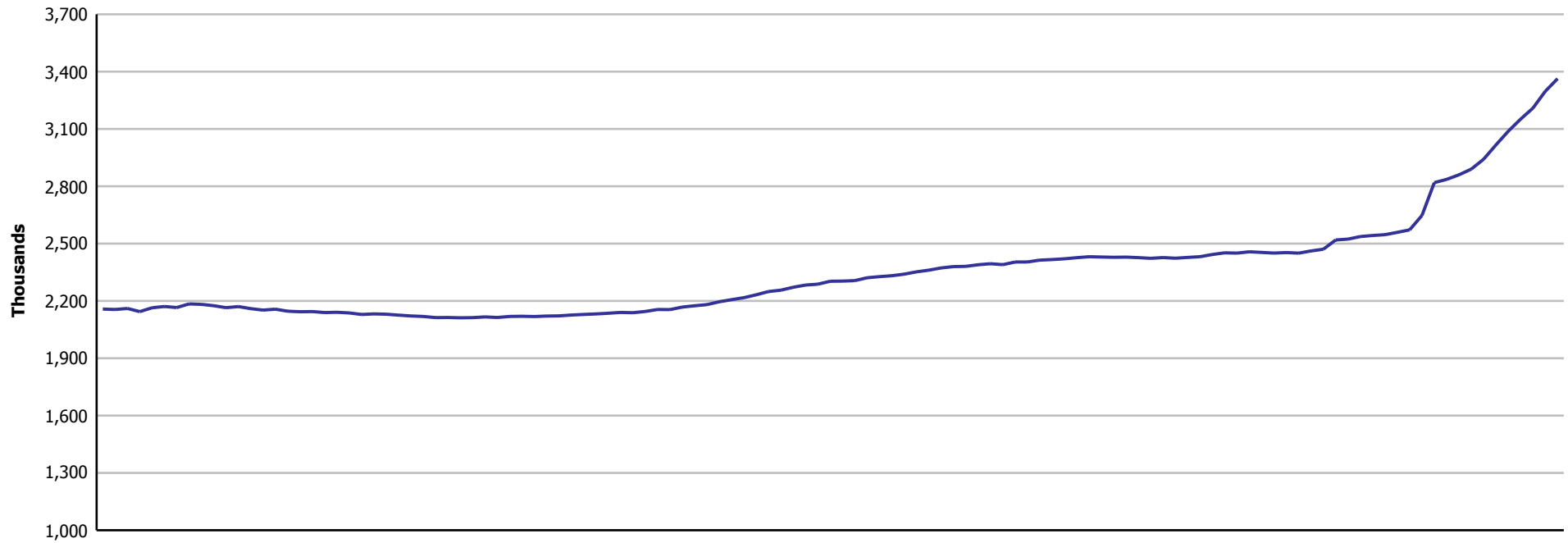
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2005 to November 2014

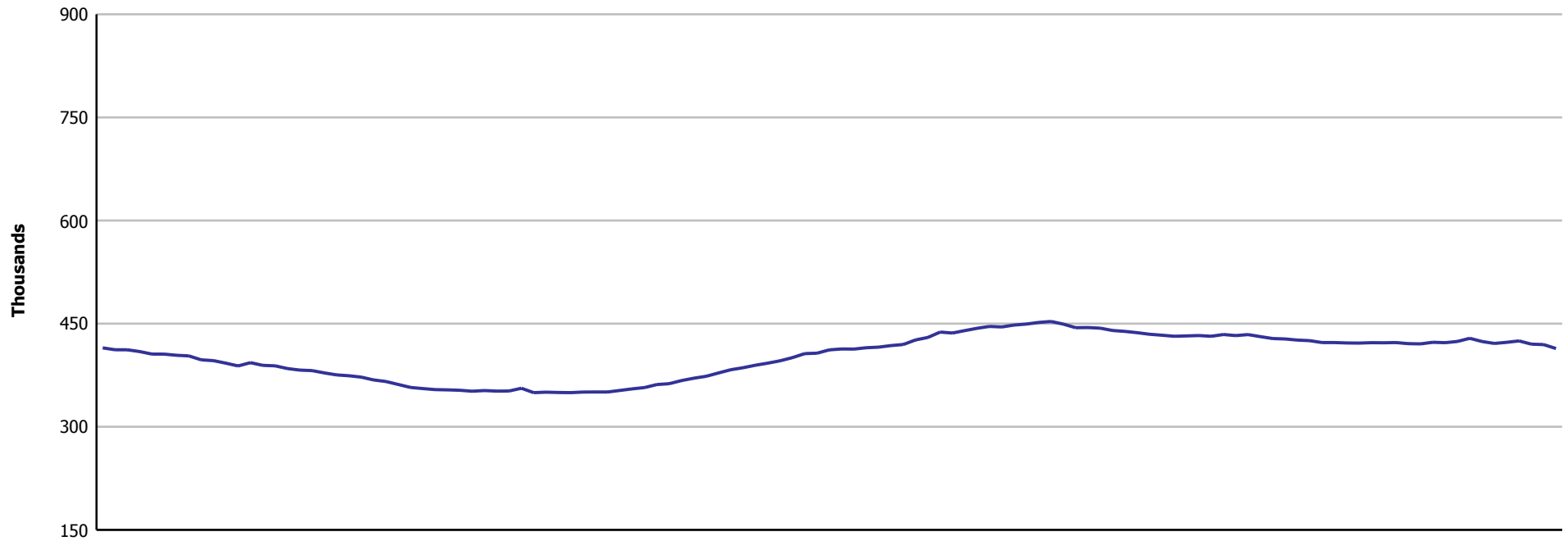


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083	2,819,136
February	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013	2,836,009
March	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628	2,859,833
April	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580	2,889,876
May	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023	2,941,694
June	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361	3,016,511
July	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910	3,088,345
August	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506	3,151,339
September	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656	3,208,954
October	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	2,558,888	3,296,854
November	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	2,571,969	3,363,249
December	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	2,647,528	



## Persons Aided - CalWORKs

January 2005 to November 2014

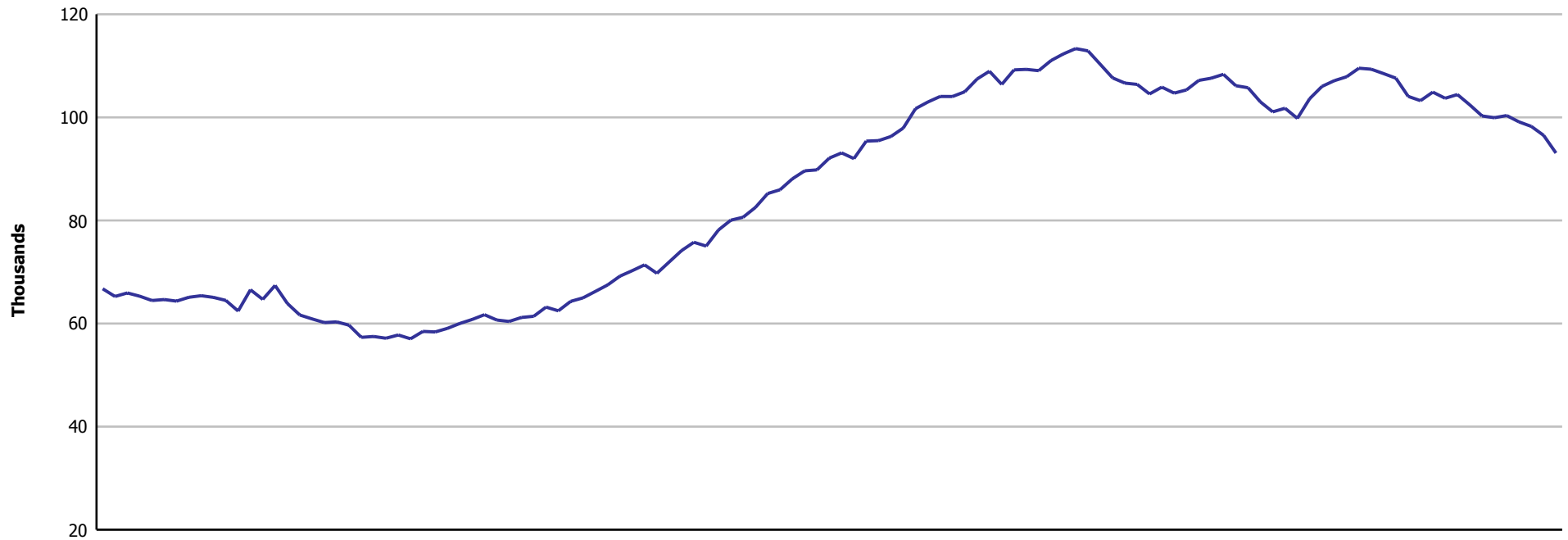


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728	422,896
February	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054	422,249
March	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255	424,066
April	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502	428,680
May	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504	423,974
June	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889	421,206
July	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707	422,817
August	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294	424,883
September	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137	420,169
October	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	422,511	419,533
November	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	420,873	413,804
December	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	420,513	



## Persons Aided - General Relief

January 2005 to November 2014



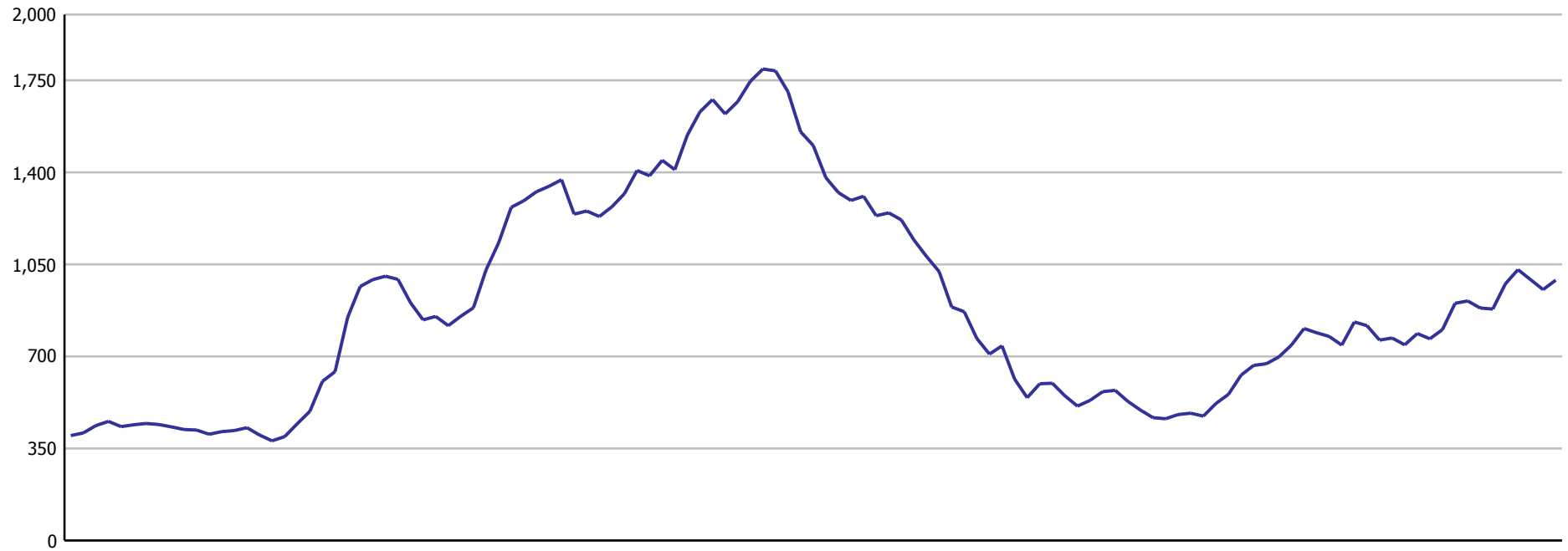
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771	104,903
February	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802	103,705
March	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623	104,429
April	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003	102,424
May	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118	100,269
June	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872	99,928
July	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536	100,351
August	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338	99,121
September	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494	98,245
October	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	107,604	96,503
November	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	104,070	93,080
December	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	103,237	

NOTE: Includes refugees on GR.



## Persons Aided - Refugee

January 2005 to November 2014



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	399	414	992	1,292	1,410	1,380	768	529	698	767
February	409	418	1,005	1,326	1,542	1,323	709	496	743	802
March	437	429	993	1,347	1,630	1,293	740	467	806	902
April	453	401	904	1,372	1,677	1,309	614	463	790	911
May	433	379	839	1,241	1,622	1,235	543	479	776	884
June	440	395	852	1,253	1,669	1,246	596	484	743	880
July	445	444	817	1,232	1,746	1,219	598	473	831	976
August	441	491	853	1,269	1,793	1,143	550	521	817	1,030
September	432	605	885	1,319	1,786	1,080	511	556	762	992
October	422	642	1,029	1,407	1,706	1,023	533	629	770	954
November	420	848	1,132	1,387	1,554	888	566	666	744	990
December	404	966	1,267	1,446	1,502	870	571	672	787	

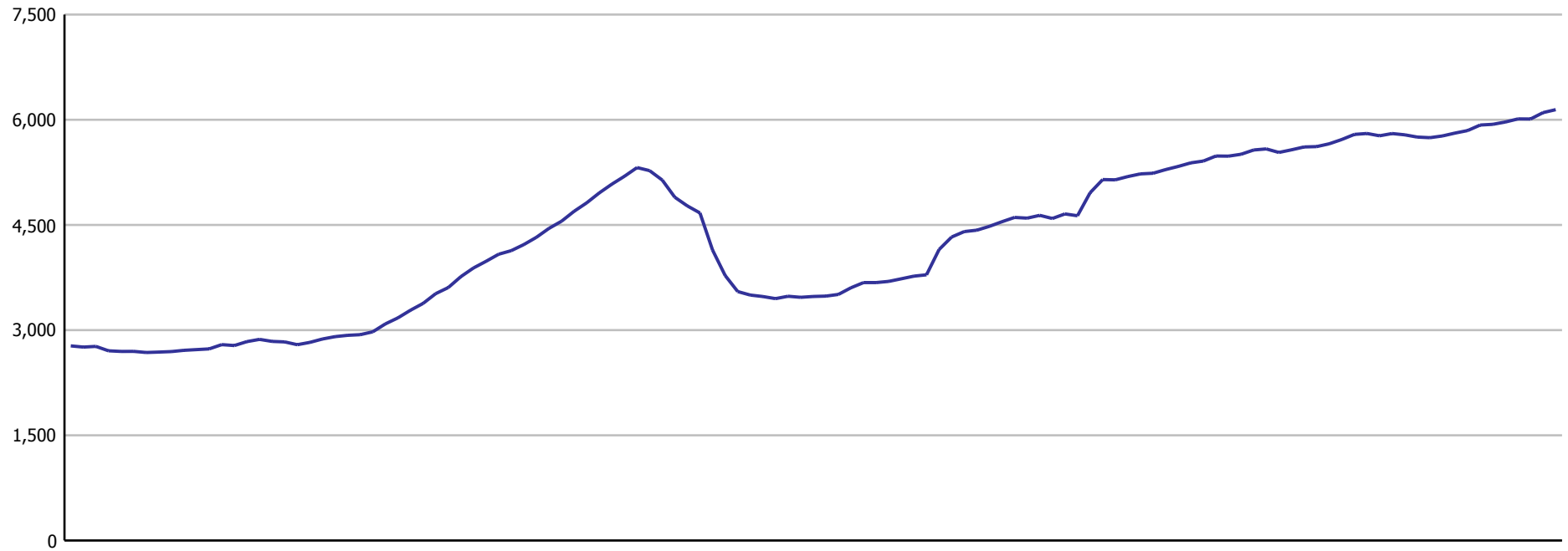
NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.





## Persons Aided - CAPI\*

January 2005 to November 2014



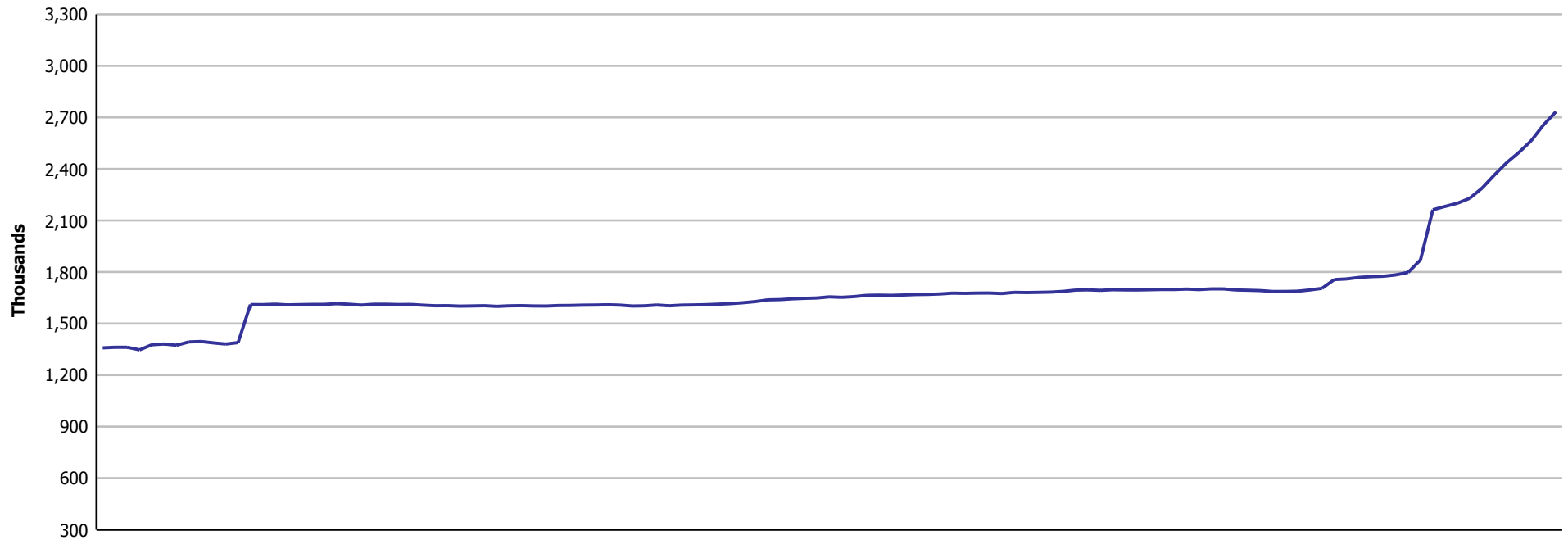
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534	5,744
February	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571	5,769
March	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612	5,810
April	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617	5,846
May	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657	5,925
June	2,697	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718	5,935
July	2,681	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791	5,968
August	2,687	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804	6,012
September	2,694	2,873	3,886	5,194	3,449	3,789	4,631	5,481	5,771	6,011
October	2,712	2,907	3,981	5,318	3,483	4,149	4,959	5,508	5,803	6,102
November	2,722	2,926	4,082	5,274	3,468	4,328	5,147	5,569	5,785	6,144
December	2,732	2,935	4,133	5,140	3,480	4,405	5,143	5,584	5,753	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2005 to November 2014



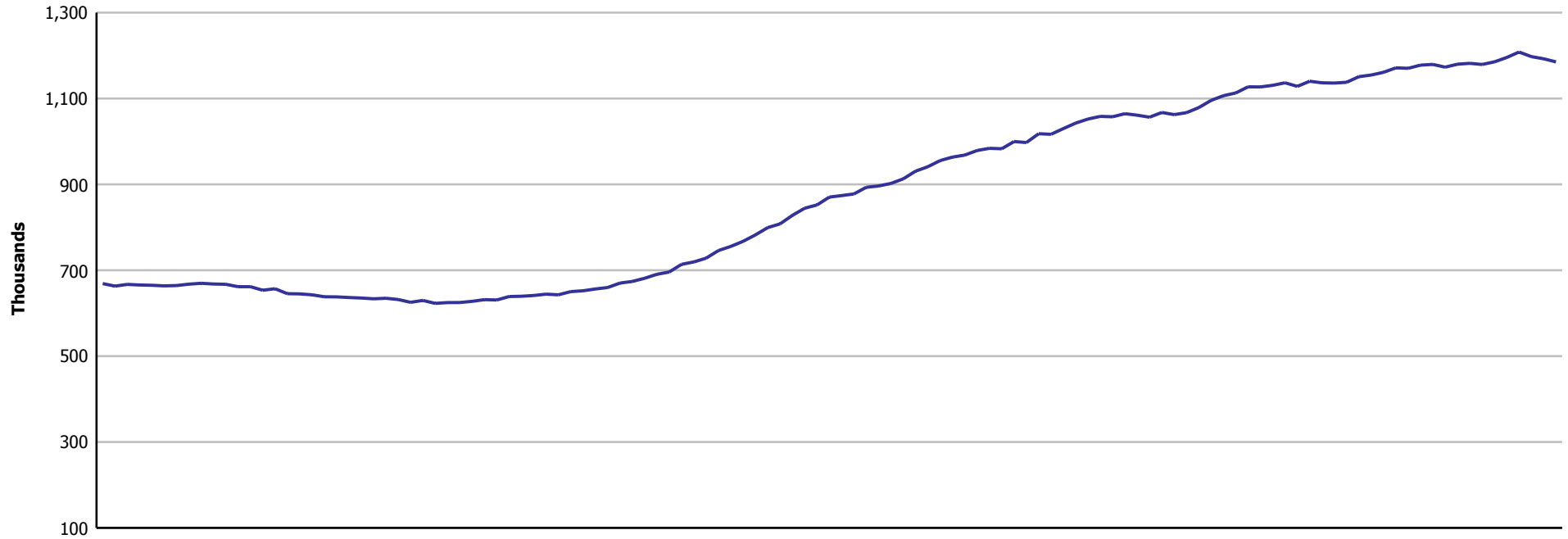
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728	2,162,087
February	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211	2,181,648
March	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285	2,200,120
April	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905	2,229,067
May	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996	2,288,191
June	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649	2,364,689
July	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550	2,436,427
August	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011	2,496,469
September	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	1,775,355	2,564,799
October	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	1,783,230	2,657,203
November	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	1,797,981	2,732,673
December	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	1,870,380	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - CalFresh

January 2005 to November 2014

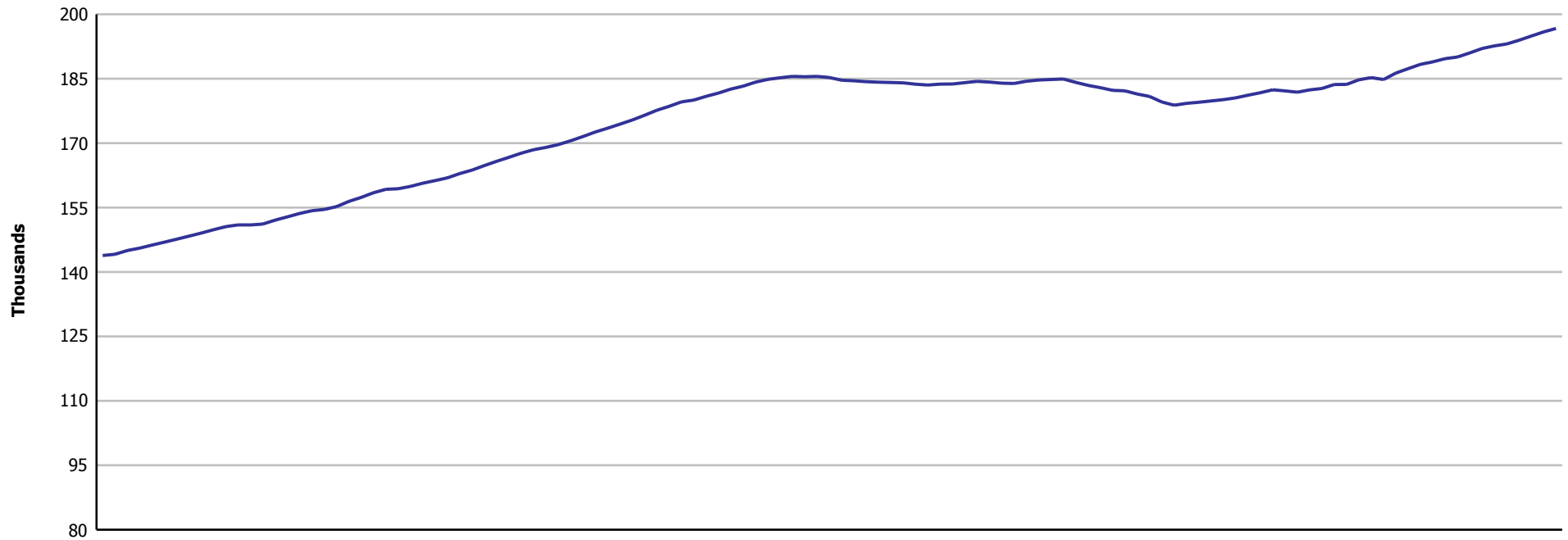


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598	1,179,471
February	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269	1,172,986
March	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185	1,179,917
April	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567	1,181,939
May	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966	1,179,271
June	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764	1,185,357
July	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909	1,195,491
August	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695	1,208,242
September	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054	1,197,541
October	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	1,171,438	1,192,513
November	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	1,170,317	1,185,306
December	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	1,177,740	



## Persons Aided - IHSS\*

January 2005 to November 2014



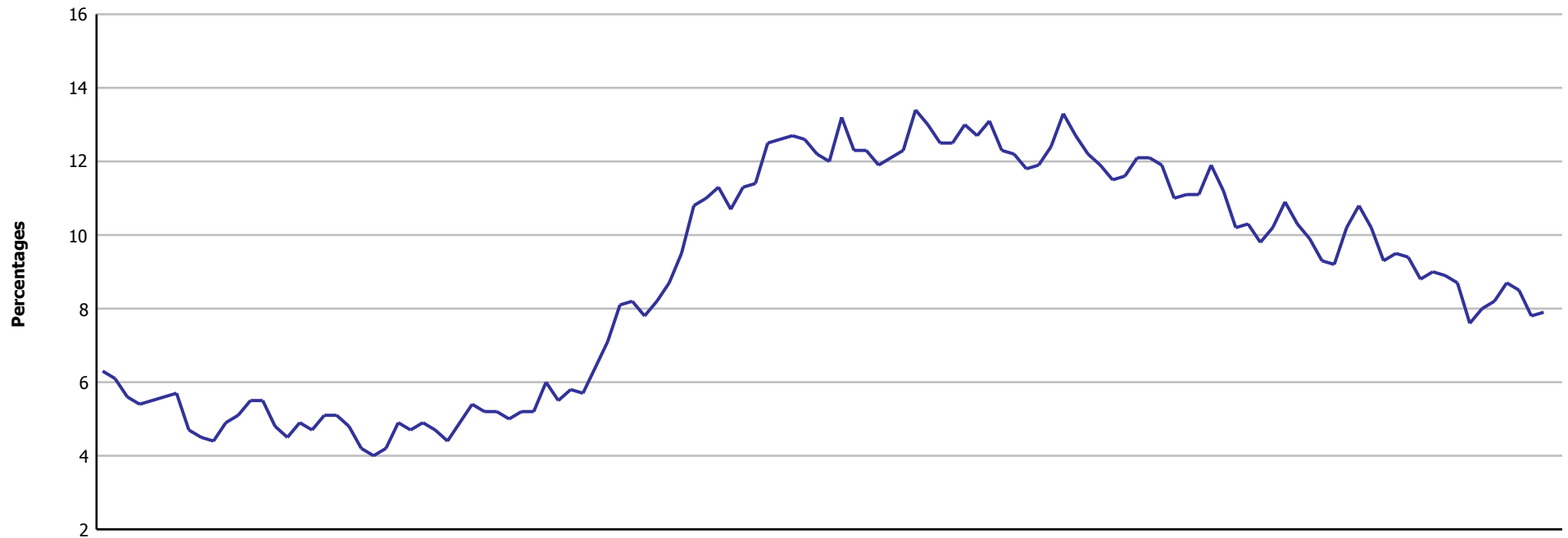
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165	188,923
February	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855	189,670
March	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400	190,047
April	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721	190,999
May	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653	192,033
June	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674	192,644
July	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752	193,082
August	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258	193,955
September	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808	194,937
October	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	186,315	195,897
November	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	187,345	196,696
December	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	188,349	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2005 to November 2014



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90	9.00
February	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30	8.90
March	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90	8.70
April	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30	7.60
May	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20	8.00
June	5.60	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20	8.20
July	5.70	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80	8.70
August	4.70	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20	8.50
September	4.50	4.80	5.20	7.80	12.70	12.50	12.20	10.20	9.30	7.80
October	4.40	4.20	5.00	8.20	12.60	12.50	11.90	10.30	9.50	7.90
November	4.90	4.00	5.20	8.70	12.20	13.00	11.50	9.80	9.40	7.90
December	5.10	4.20	5.20	9.50	12.00	12.70	11.60	10.20	8.80	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.